

## **E&I Engineering Group General Policy of Quality**

E&I Engineering Group is dedicated to the provision of a top-quality service for the design, manufacture & installation of electrical switchgear & busbars.

Our quality policy is designed in regard to meeting our customer and interested parties' expectations in full.

In meeting this primary objective, we will endeavour to control and wherever possible, improve our processes to ensure that operations are conducted economically and effectively.

Our quality policy is the result of a planning process that results in establishing a set of objectives intended to deliver our business strategy to customers and employees. This strategy will be agreed with those tasked with delivering them and will run in conjunction with associated programs. Periodically the quality policy will be reviewed and will be modified to meet our corporate and customer objectives as and when deemed necessary.

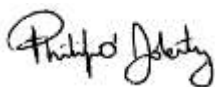
We shall provide and manage resources necessary to ensure the delivery of objectives in safe and suitable conditions for all our employees and interested parties directly affected by our operations.

We shall use monitoring and measuring techniques to assess regularly how the services we provide meet the expectations of our customers and how our internal systems perform. The information obtained will be analysed and used to continue to improve our business where possible.

The company will comply with statutory and regulatory requirements; we are committed to continuous improvement of the Quality Management System.

Policy shall be made known to employees; this will demonstrate our commitment to enhanced superior products leading to comprehensive customer satisfaction.

Signed:



January 2021  
Managing Director.